

#### Juridical Persons Meeting

Green World Hotels' Present and Future

2018.11.15





## **Basic Information**

Green World Hotels Stock Inquiry Code: 8077

• Chairman:Hsieh,hsien-chih謝憲治

Established: 2007

 Hotel Count: 18 hotels in Taipei (managing an addition of 3 more hotels)

• Room Count: 1484 rooms

• Guest Count: Approx. 1,000,000 guests anually

• Guest Distribution: - Japanese : 42%

- Taiwanese: 15%

- Chinese : 12%

(data from Jan. 2018 to Oct. 2018)

• Employee Count: 519 staff

• Capital: NTD 1,097,283,430

Main Stakeholders :

- H.I.S. Hotel Holdings 51% stock

(H.I.S. Co., Ltd. is publicly traded at Tokyo Stock Exchange , and the largest tourism cooperation in Japan)



### Key Members

#### Chairman and GM

謝憲治



SanPu Travel Group Chairman.

The founder of Green World Hotels.

#### Board Member

平林 朗



Former H.I.S. chairman and general manager.

Former Accordia Golf Co., Ltd. chairman and general manager.

Board member of GreenTree Hospitality Group, which has more than 3000 hotels in China. JHAT Co., Ltd. chairman and general manager.

CEO of Hand Travel, a smartphone rental service.

#### Board Member

小高峰 浩二



H.I.S. Hotel Holdings board member.

Joined H.I.S. Hotel Holdings in 2017, previously held positions in H.I.S. including Web department minister, Central Area Chief Operating Officer, and etc..

Oversees opening of new hotel, acquiring of new land, m&r and development of oversea businesses.

C00

深井 洋平



Graduated University of Tokyo. Joined Dentsu Aegis Network, responsible for creating marketing strategies. Recipient of Japanese Marketing Award Appreciation Prize and Japanese PR Award Prize of Excellence. Spent next 4 years establishing management strategies, focusing on business revitalization. Joined H.I.S.'s strategic department in 2016 also served as advisor for CEO. Been with GWHs since Apr. 2017.

CFO

吳 邦明



American accounting firm.

Dual masters in financial management and managerial accounting.

Chief accountant of well-known American hotel chain.

CFO of tech. company.

#### Goals and Visions

#### About us: Green World Hotelier

#### Mission

#### Reach beyond expectations!

beyond customer's expectations

beyond employee's expectations beyond world's expectations

#### Vision

- To become No.1 recognized
   Taiwan hotel brand by year 2020
- ② To become a company that values and delivers happiness for customers, employees and their family, shareholders, affiliated companies and partners, neighboring communities

#### Goals by year 2020

No.1 in customer satisfaction amongst Taiwan hotel brands

No.1 in employee satisfaction amongst Taiwan hotel brands

No.1 in profitability amongst Taiwan hotel brands

#### Value

We listen carefully - discovering customer's needs beneath surface

We observe subtly-grasping all chances to deliver service beyond expectations

We imagine boldly -to not only satisfy, but to excite our customers

We execute effectively -to execute all possible tasks immediately without fear of failure

We smile sincerely to deliver our deepest gratitude through warmest smile

# **Hotels Location**

All located along MRT lines, and on average 5-minute walk away from nearest MRT station.



# History of GHWs

9 expansions in the past 5 years.

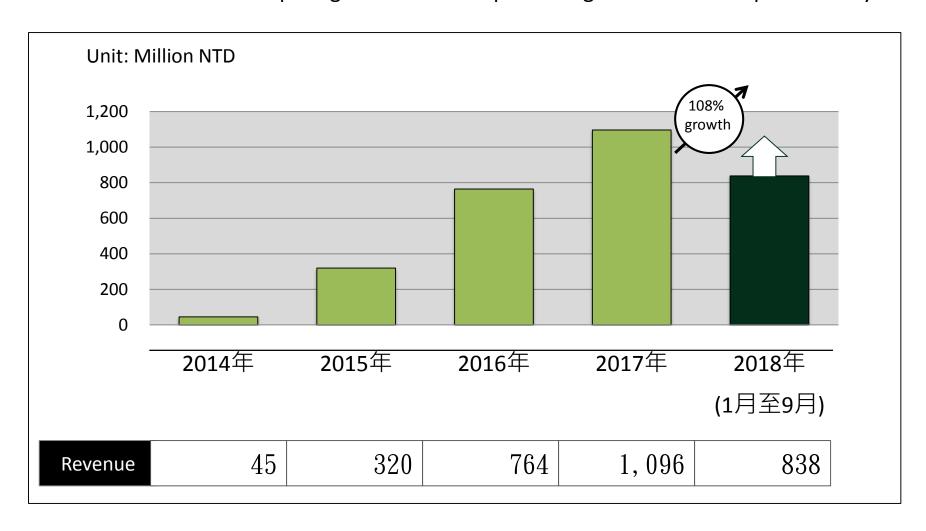




# Revenue Changes

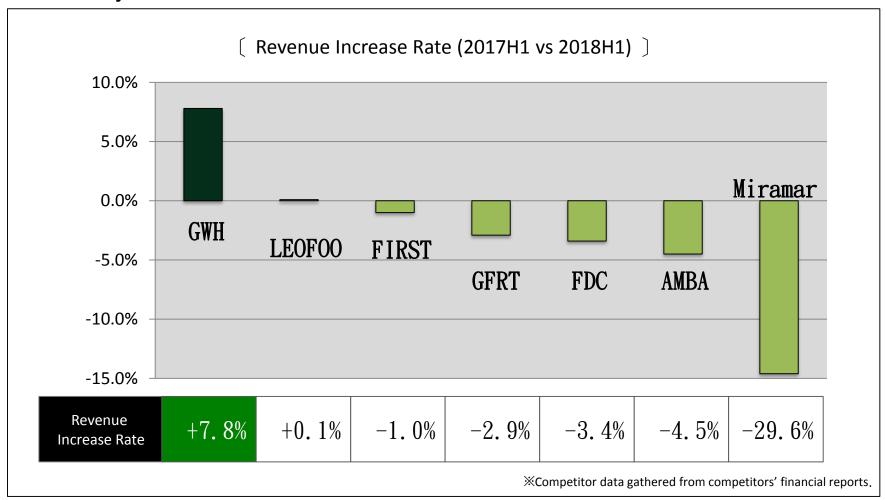
Continuous trend showing growth.

7.8% increase when comparing Jan. 2018 to Sep. 2018 against same time period last year.



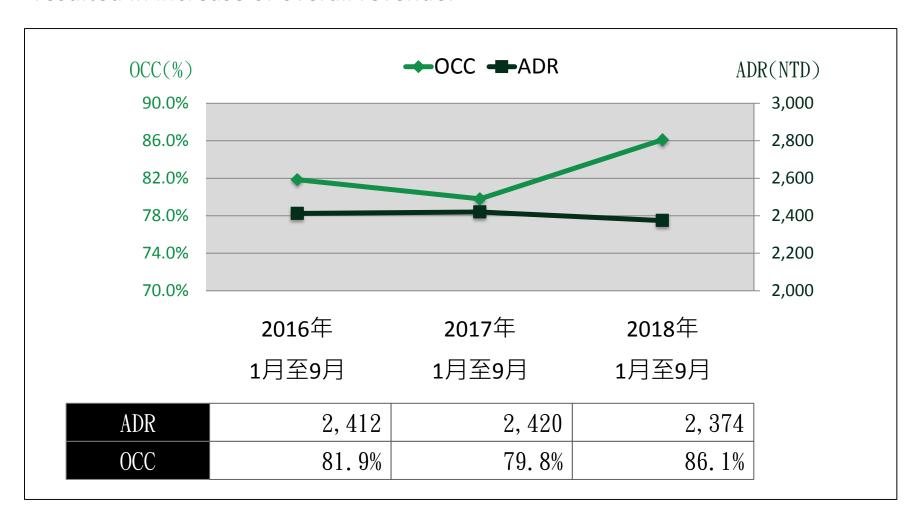
#### Revenue – Competitive Analysis

GWHs perform much better in revenue increase rate when compared with other major hotel chains



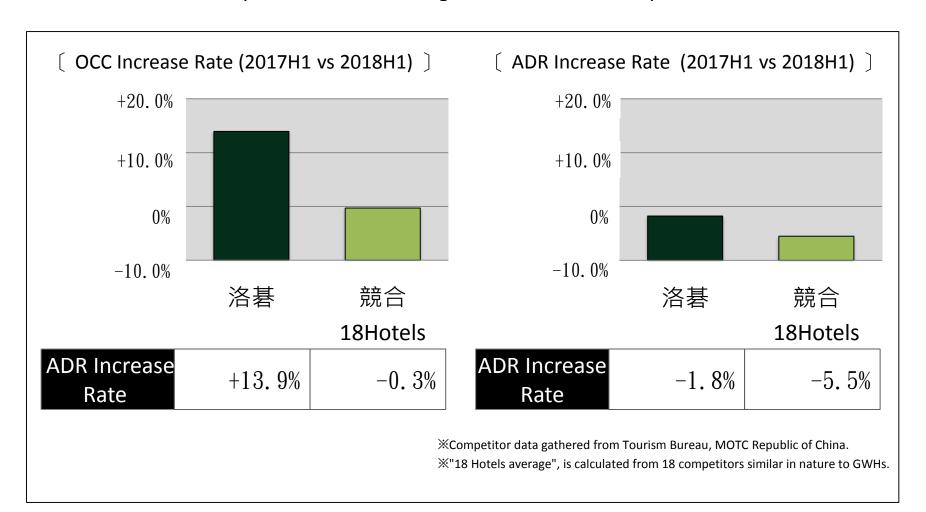
### OCC (Occupancy) & ADR (Average Daily Rate) Changes

ADR decreased by 1.9%, however, huge growth in OCC resulted in increase of overall revenue.



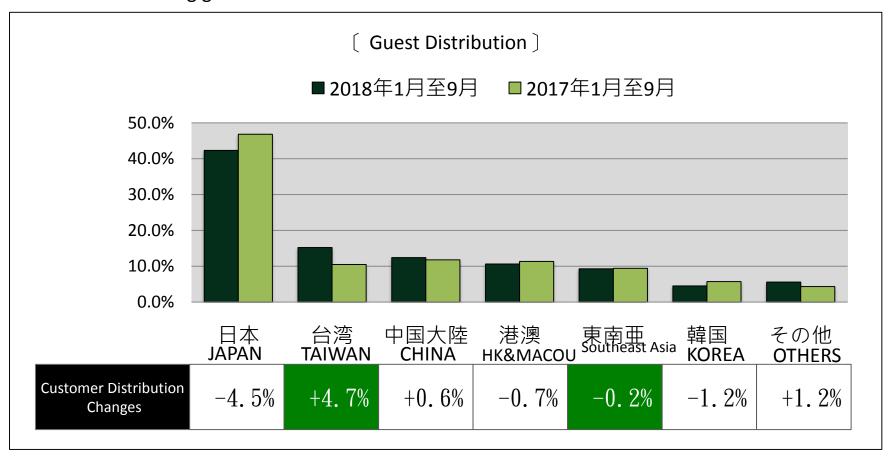
# OCC (Occupancy) & ADR (Average Daily Rate) - Competitive Analysis

In contrast with OCC drops in competitors, GWHs' OCC showed tremendous growth. In terms of ADR, competitors suffer from greater decrease compared to GWHs.



#### Customer Distribution Changes

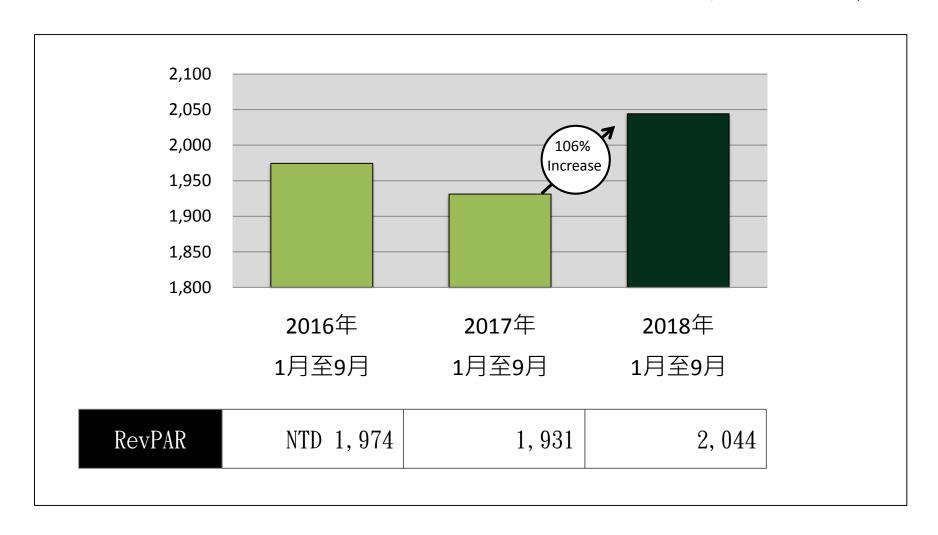
Last year, GWHs attracted more international guests with the help of H.I.S., however, Japanese guests showed decrease this year. In order to account for this loss and maintain ADR, GWHs boldly chose not to increase south-eastern Asian guests but chose to focus on retaining guests from Taiwan instead.



### RevPAR (Revenue Per Available Rooms) Changes

Most important financial index RevPAR reaches record high in 2018.

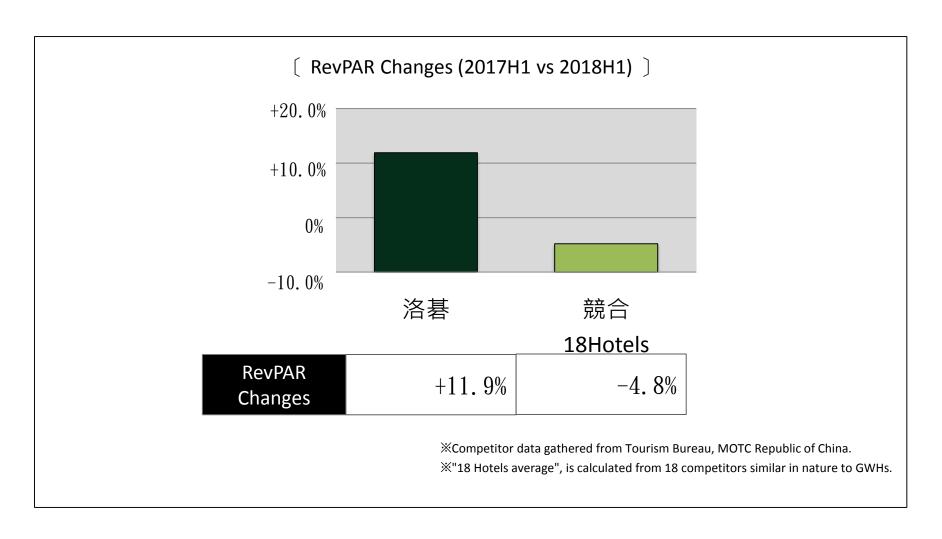
( RevPAR=OCC\*ADR)



### RevPAR (Revenue Per Available Rooms) - Competitive Analysis

While competitors are showing decrease in RevPAR, GWHs shows double digit growth.

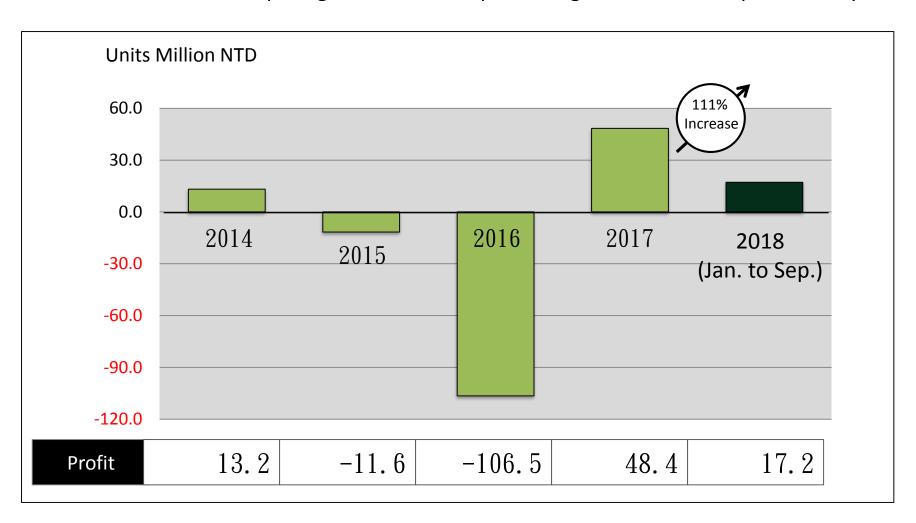
(RevPAR=OCC\*ADR)



### Profit Changes

Gross profit margin turned positive in 2017.

11% increase when comparing Jan. 2018 to Sep. 2018 against same time period last year.





#### What is H.I.S.

# 4115

• Established: 1980

Revenue: 606 Bn. JPY (2016.09-2017.10)

Capital: 11 Bn. JPY

• Cash Holdings: 2,45.7 Bn. JPY

• Employee Count: 16,932

Store Count : 282 stores in Japan

272 locations across 70 countries

Establishments: - Tourism

- Theme Parks

- Hotels
- Other

(Insurance, electric power)

Attracted most Taiwanese tourist to Japan from Jan. 2018 to Sep. 2018.



#### What is H.I.S. Hotel Holdings



• Established: 2016

Revenue: 12.1 Bn. JPY

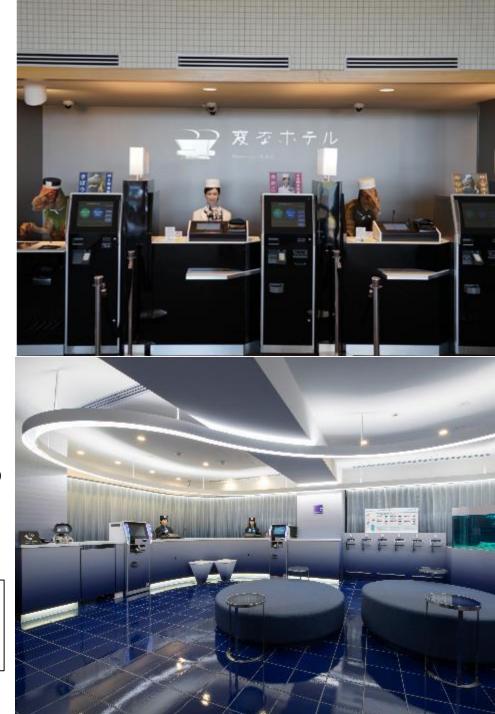
(Sep. 2017 – Oct. 2018 est.)

Hotel Count: 10 Hotels in Japan

18 Hotels in 3 countries

- Brand:
  - HENN NA HOTEL
  - WATERMARK HOTEL (Japan, Indonesia)
  - GREEN WORLD HOTEL (Taiwan)
  - GUAM LEAF RESORT (Guam)

Henn Na Hotel, incorporating newest technology, is busy expanding!



# H. I. S. 投資洛基的理由

Reason

Taiwan's Hotel Market

1)=No Definitive Market Leader

(2) Crisis Is Opportunity

Taiwan =H.I.S.'s Attraction to Customers

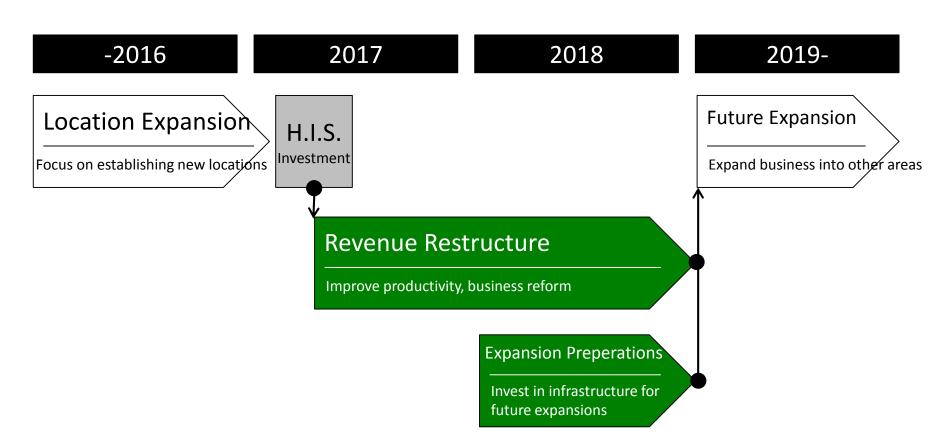






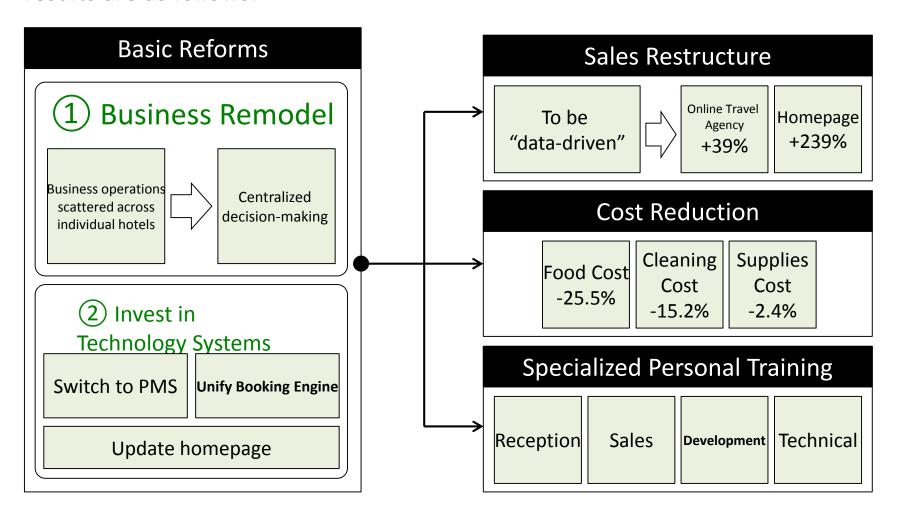
#### **GWHs Business Strategy**

Starting since 2017, GWHs underwent remodeling to increase productivity. In 2018, invest in infrastructure to build foundation for future expansions.



#### Strategies Up to Date

Using "Business Remodel" and "Invest in Technology Systems" to reform, results are as follows:





# Goal:

In 2020, become the leading tourism brand in Taiwan

In order to achieve the goal,

GHWs need to take a more aggressive approach in 2019

### Reason for Aggressive Approach

Competitors

A definitive leader has yet to emerge in the 3-star hotel market

Poor market conditions, most hotels are struggling



Hidden market potential for "First-mover Advantages"

GHWs

Underwent revenue restructuration for past 1.5 years

Strong capital support from H.I.S.



Active investments to increase market

shares

Chance!

Strength Short-term Gains Mid/Long-term Challenges

Utilize Improve 2018 Current Assets strategies Expansion

Goal

Increase revenue using technology

KPI

Profit Margin of Each Hotel

# Improve membership system

Method



- · Unify different systems
- Enhance market investment
- Utilize external resources

#### Method

# Personal Cost Efficiency



- Shared professional knowledge with H.I.S. for mutual growth
- Introduce PMS, relieve staff workloads

# Increase ADR

# 3

- Better market predictions, increase
   ADR during peak times
- Strength control over platform stock levels

Strength Short-term Gains Mid/Long-term Challenges

Utilize Current Assets Acquire new Expansion hotels

Goal

Increase hotels and market shares to maximize profit

**KPI** 

**Number of Operational Hotels** 

#### Method

#### Establish more locations



- Identify and acquire locations that could be improved
- Acquire locations with potential

#### Method Create franchise



- · Mutually beneficial franchise model
- Aim to welcome partners in 2019

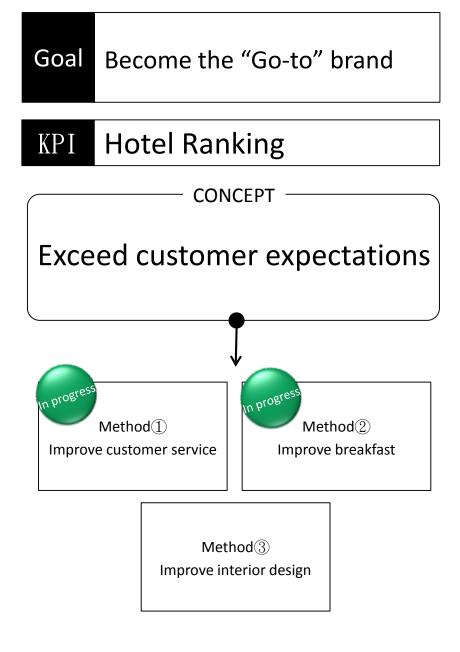
#### Method Introduce Nenn Na Hotel



- Utilize H.I.S. knowledge
- Utilize Taiwanese technology

Strength Short-term Gains Mid/Long-term Challenges

Utilize Create superb Current Assets customer experience Expansion



Strength Short-term Gains Mid/Long-term Challenges

Utilize Current Assets Create new Expansion areas of revenue Goal

Discover new services adaptable by all hotels around the world

KPI Extra Profit along the Journey

New Services Up-to-date



STEP①
GWHs
Guests

STEP②
Taiwanese
Hotel Guests

STEP③
World Hotel
Guests

Propelled by accelerating strategic investments, GWHs will expand and reform again in 2019.

Please look forward to GWHs future!